



## THE MANAGEMENT CORPORATION STRATA TITLE PLAN NO. 2286

Management Office: 38 Dover Rise #01-01 Singapore 138684 Tel: 6874 5410 Fax: 6775 8589

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6<sup>th</sup> April 2020

To: Residents of Dover Parkview

### **NEW COVID-19 MEASURES ANNOUNCEMENT 3<sup>RD</sup> APRIL 2020**

We refer to the announcement made by the Government implementing enhanced safe distancing measures all over the country to reduce the risk of local transmission of Covid-19 starting 7<sup>th</sup> April 2020, Tuesday.

The Building and Construction Authority (BCA) has given the following advisories and MCST **MUST** comply with effect from 7<sup>th</sup> April 2020 till 4<sup>th</sup> May 2020 (but may be extended if necessary):

- 1. All common facilities – Gym, KTV Room, Furobath, Saunas, Aerobic Rooms, Reading Lounge, Study Room, BBQ Pits, Swimming Pools, Tennis Courts, Playground, Table Tennis, Roof Gardens and Fitness Corner will be closed.**
- 2. Walkway, access paths, lifts and etc, which are necessary for movement remain open.**
- 3. Renovation work in units to wound down to a safe state and suspend until further notice.**

MA office will continue provide services on its usual operating hours to ensure that the estate is being maintain during this period along with all the rest of the essential service providers. The MA team will be on rotational duty.

**Residents to avoid visiting the MA office during this period, please email or call to communicate with the MA staffs to submit your feedback or inquiries. For Payment of Maintenance fee, please drop the cheque into the MA letterbox or pay via internet banking.**

The Government is asking everyone to stay at home and defer all non-essential trips outside your house during this period. **We are asking everyone to stay inside your respective house and stop loitering along the pool and playground areas. All visitors should be refrained including extended family during this period.**

**The Cleaning company is also stepping up its cleaning routine at lobbies and lifts. Cleaners and Security are advised to wear masks during their duty. Lastly, we seek everyone's cooperation and understanding during this critical time. Please abide with the above measures to protect each and everyone in the estate.**

**Please assist us to pass the above message to your family members at home and continue to practice good hygiene and seek medical treatment if unwell.**

We have attached some FAQ for your information.

Thank you.

Proudly Managed by:

**Smart Property Management (Singapore) Pte Ltd.**

38C Jalan Pemimpin, #03-01, Singapore 577180.

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### FAQ

**1. If my house require immediate repair work like plumbing and electrical repair and water leakage, are these allow?**

Ans: Only essential services such as repairs of roof, ceiling, walls, floor water leakage, electrical repairs, aircon repairs and plumbing repairs in home are permitted. Safe distancing practices must also be in place, owner should limit the number of workers attending the job to 2 only and ensure workers have their masks on at all times.

Please inform the MA office prior to any of the above repair work.

**2. I have schedule for my house moving during this time. Can I still proceed?**

Ans: Please proceed as long as the moving company is allowed by the Government to continue business. Safe distancing practices must also be in place and please ensure workers have their masks on at all times.

**3. Are my parents allow to visit daily as I need them to take care of my children at home?**

Ans: Yes, however, we will need them to sign in and out at the guardhouse. They should not enter by the side gate.

**4. I am a private tutor. Can I continue my one to one tuition at home?**

Ans: No. As per Government's advisory measures, all tuition centre based and one to one tuition must cease and move to online teaching.

**5. How often the cleaners disinfect the lobbies and lifts?**

Ans: Currently, it is 3 times daily until 5pm. However, we are discussing with the cleaning company if we can extend the cleaning work till 10pm.

**6. I am providing Facial, manicure service at home. Can I continue the home service to my customers?**

Ans: As per Government's advisory measures, these are not under the essential services and must cease.

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