

## NOTIFICATION FOR CHANGE OF WATER METER

Dear Customer,

The water meter serving your premises has been scheduled for replacement. We will be changing the meter on **11.04.2024 TO 12.04.2024 / 15.04.2024 TO 19.04.2024 / 22.04.2024 TO 23.04.2024**. We will need to turn off the water supply to your premises for about 10 minutes to carry out this work. There will be no charges for the meter change.

2 You need not be present if your water meter is situated outside your premises. If you have placed any obstruction around the water meter, please have it removed.

3 When water supply is restored, the water may initially be discoloured. This is due to the re-suspension of mineral sediments which can be cleared by running your tap for a few minutes.

4 For any clarification, or if you are experiencing any issues with your water supply, please contact:

- a) our PUB Contractor Project Coordinator, **Pradeep : 9376 8613**
- b) our PUB Metering officer, **Diana / Muhammad** at Tel No. **63809822**.  
(during office hours) or Tel No: **9456 1580**.
- c) 24-hour Call Centre, PUB-One after office hours at Tel No: 1800-2255782  
(please press "2" twice in the call selection menu to speak to PUB officers directly).

5 For billing related enquiries, please contact SP Services Ltd at Tel No: 1800-2222333.

Yours Faithfully,



KUY WAH LEONG  
ASSISTANT DIRECTOR  
WATER SUPPLY (NETWORK) DEPARTMENT